# TECHNICAL REPORT



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# Banking — Security and other financial services — Framework for security in financial systems

Banque — Sécurité et autres services financiers — Cadre pour la sécurité dans les systèmes financiers



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#### Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 3.

The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

In exceptional circumstances, when a technical committee has collected data of a different kind from that which is normally published as an International Standard ("state of the art", for example), it may decide by a simple majority vote of its participating members to publish a Technical Report. A Technical Report is entirely informative in nature and does not have to be reviewed until the data it provides are considered to be no longer valid or useful.

Attention is drawn to the possibility that some of the elements of this Technical Report may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO/TR 17944 was prepared by Technical Committee ISO/TC 68, *Banking, securities and other financial services*, Subcommittee SC 2, *Security management and general banking operations*.

#### Introduction

The main goal of this Technical Report is to give guidance to Technical Committee ISO/TC 68, *Banking, securities and other financial services*, on the areas for standardization in the financial industry on IT security. Technical Committee ISO/TC 68 can, on the basis of this Technical Report, take initiatives to review, update or rewrite existing standards and/or to prepare new standards in these areas.

The financial industry has a basic need for securing financial transactions. For reasons of interoperability, certification and availability of off-the-shelf products, standards are necessary. These standards will be in the fields of cryptography, key management, application programming interfaces (API), protocols etc.

# Banking — Security and other financial services — Framework for security in financial systems

#### 1 Scope

This Technical Report provides a framework for standards dealing with security that are deemed necessary for the financial industry.

This Technical Report consists of an inventory of the key security issues which arise in the financial industry and, for each of these issues, the titles of the relevant existing standards are given.

#### 2 Areas for standardization

#### 2.1 General

In the financial industry, the need for IT security signifies the use of standards in the fields of tokens, devices, cryptography, key management, application programming interfaces (API), protocols etc. These different fields can be grouped on the basis of business needs in the following basic areas.

In most areas, various standards are already available. In other areas standards are either being developed or there is a need for (new) standards. In clause 2, the main areas for standardization in IT security for financial institution are mentioned; Tables 1 to 9 contain the available (and sometimes necessary) standards in these areas, first the International Standards from ISO itself, followed by relevant standards from other standards organizations<sup>1</sup>). Based on the missing standards in these tables, clause 3 summarizes the open issues for standardization.

NOTE For further details on the mentioned standards, the referenced standards organization can be contacted (see annex 1).

#### 2.2 Identification and authentication

The identity of all entities involved in a financial transaction has to be established. Authentication ensures that the identity of an entity is that which is claimed. A financial institution has to be certain that only authorized users can access their IT systems.

Mechanisms used for identification and authentication are based on the use of identifiers, tokens, pass-phrases, personal identification numbers (PIN), biometrics, digital signatures and certificates.

<sup>1)</sup> The references in this Technical Report to non-ISO standards are for informative purposes only; they should be the result of a consensus procedure and should be published or publicly available. References to non-ISO standards do not constitute an endorsement by ISO of these non-ISO standards.

What is required	What is available	Title/Description	
Identification and	ISO/IEC 9798	Information technology — Security techniques — Entity authentication —	
authentication		Part 1: General	
		Part 2: Mechanisms using symmetric encipherment algorithms	
		Part 3: Mechanisms using digital signature techniques	
		Part 4: Mechanisms using a cryptographic check function	
		Part 5: Mechanisms using zero knowledge techniques	
	ISO 11131:1992	Banking and related financial services — Sign-on authentication	
	ISO/IEC 9594-8:2001	Information technology — Open Systems Interconnection — The Directory: Public-key and attribute certificate frameworks — Part 8	
Business entity identifier	_	—	
Tokens	ISO 10202	Financial transaction cards — Security architecture of financial transaction systems using integrated circuit cards —	
		Part 1: Card life cycle	
		Part 2: Transaction process	
		Part 3: Cryptographic key relationships	
		Part 4: Secure application modules	
		Part 5: Use of algorithms	
		Part 6: Cardholder verification	
		Part 7: Key management	
		Part 8: General principles and overview	
	EBS 111-1999	European Banking Standard: The Interoperable Financial Sector Electronic Purse	
Pass-phrases	—	—	
Personal Identification Numbers (PIN)	ISO 9564	Banking — Personal Identification Number (PIN) management and security —	
		Part 1: Basic principles and requirements for online PIN handling in ATM and POS systems	
		Part 2: Approved algorithm(s) for PIN encipherment	
		Part 3: PIN protection requirements for offline PIN handling in ATM and POS systems <sup>a</sup>	
	ISO/TR 9564	Part 4: Best practices for PIN handling in open networks <sup>a</sup>	
	EBS 105-1998	PIN-based POS systems (version 2) —	
		Part 1: Minimum Criteria for Certification Procedures	
		Part 2: POS Systems with Online PIN Verification — Minimum Security and Evaluation Criteria	
		Part 3: POS Systems with Offline PIN Verification — Minimum Security and Evaluation Criteria	
Biometrics	ANSI X9.84-2001	Biometric Information Management and Security	
a To be published			
i o pe published.			

#### Table 1 — Identification and authentication

#### 2.3 Data integrity

Data integrity is the property that data has not been altered or destroyed in an unauthorized manner. Within the financial industry, data integrity is a necessary requirement.

Mechanisms used to ensure data integrity are based on message authentication, hash-functions and digital signatures.

What is required	What is available	Title/Description
Message authentication	ISO 8730	Banking — Requirements for message authentication (wholesale)
	ISO/IEC 9797	Information technology — Security techniques — Message Authentication Codes (MACs) —
		Part 1: Mechanisms using a block cipher
		Part 2: Mechanisms using a dedicated hash-function
	ISO 9807:1991	Banking and related financial services — Requirements for message authentication (retail)
	ISO 16609 <sup>a</sup>	Banking — Requirements for message authentication using symmetric techniques
	ANSI X9.71-2000	Keyed Hash Message Authentication Code (MAC)
Hash-functions	ISO/IEC 10118	Information technology — Security techniques — Hash-functions —
		Part 1: General
		Part 2: Hash-functions using an n-bit block cipher
		Part 3: Dedicated hash-functions
		Part 4: Hash-functions using modular arithmetic
<sup>a</sup> To be published.		

#### Table 2 — Data integrity

#### 2.4 Privacy and confidentiality

Privacy is the right of an individual to have his personal information kept confidential. Confidentiality is the property that information is not made available or disclosed to unauthorized individuals, entities, or processes. Privacy and confidentiality is more and more becoming an issue in the financial industry.

The mechanism used to ensure privacy and confidentiality is encipherment.

What is required	What is available	Title/Description	
Encipherment	ISO 10126	Banking — Procedures for message encipherment (wholesale) —	
		Part 1: General principles	
		Part 2: DEA algorithm	

#### 2.5 Non-repudiation

Repudiation (denial) of a financial transaction is to be prevented.

The mechanisms used to prevent repudiation are based on time stamping, digital signatures, certificates and public key infrastructures (PKI).

What is required	What is available	Title/Description	
Non-repudiation	ISO/IEC 13888	888 Information technology — Security techniques — Non-repudiation —	
		Part 1: General	
		Part 2: Mechanisms using symmetric techniques	
		Part 3: Mechanisms using asymmetric techniques	
Time stamping ISO/IEC 18014 <sup>a</sup> Information technology — Security techniques —		Information technology — Security techniques — Time-stamping services —	
		Part 1: Framework	
		Part 2: Mechanisms producing independent tokens	
		Part 3: Mechanisms producing linked tokens	
	ETSI TS 101 861-2001	Time stamping profile	

#### Table 4 — Non-repudiation

What is required	What is available	Title/Description
Digital signatures	ISO/IEC 9796	Information technology — Security techniques — Digital signature scheme giving message recovery —
		Part 1: Mechanisms using redundancy
		Part 2: Integer factorization based mechanisms <sup>a</sup>
		Part 3: Discrete logarithm based mechanisms
	ISO/IEC 14888	Information technology — Security techniques — Digital signatures with appendix —
		Part 1: General
		Part 2: Identity-based mechanisms
		Part 3: Certificate-based mechanisms
	ANSI X9.31	Digital Signatures Using Reversible Public Key Cryptography for the Financial Services Industry (rDSA)
	ETSI TS 101 733	Electronic Signature Formats
Certificates	ANSI X9.55-1997	Public Key Cryptography for the Financial Services Industry: Extensions to Public Key Certificates and Certificate Revocation Lists
	ANSI X9.68:2-2001	Digital Certificates for Mobile/Wireless and High Transaction Volume Financial Systems: Part 2: Domain Certificate Syntax
	ETSI TS 101 862-2000	Qualified certificate profile
Public key infrastructure (PKI)	ANSI X9.77	Public Key Infrastructure Protocols
	ANSI X9.79-2001	Public Key Infrastructure (PKI) Practices and Policy Framework
	ETSI TS 101 456	Policy requirements for certification authorities issuing qualified certificates
<sup>a</sup> To be published.		

Table 4 (continued)

#### 2.6 Availability of service

Availability is the property of being accessible and usable upon demand by an authorized entity. For financial institutions, the availability of services is important for their continuity and for the image of the financial industry as a whole.

Mechanisms used to ensure availability are based on redundancy, back-up, off-site storage, back-up locations and disaster recovery planning.

What is required	What is available	Title/Description
Back-up	—	—
Disaster recovery	NIST 800-34-2002	Special Publication: Contingency Planning Guide for Information Technology Systems — Recommendations of the National Institute of Standards and Technology (draft)

#### 2.7 Accountability and audit

Accountability is the property that ensures that the actions of an entity may be traced uniquely to the entity. For obvious reasons, financial institutions have to be able to prove the validity of transactions to their customers and to third parties. The different security measures, procedures and products are to be of a sound security level. A minimum set of safeguards have to be established for a system or organization.

Mechanisms used for accountability and audit are based audit trails, logs, functionality classes, protection profiles, evaluation criteria etc.

What is required	What is available	Title/Description
Functionality classes	ISO 10181	Information technology — Open Systems Interconnection — Security frameworks for open systems:
		Overview
		Authentication framework
		Access control framework
		Non-repudiation framework
		Confidentiality framework
	ANSI X9.45-1999	Enhanced Management Controls Using Digital Signatures and Attribute Certificates
Protection profiles	ISO/IEC 15292	Information technology — Security techniques — Protection Profile registration procedures
	ISO/IEC 15446 <sup>a</sup>	Information technology — Security techniques — Guide on the production of Protection profiles and Security Targets
	ANSI X9.79	Part 2: Protection profiles for certificates issuing and management systems (draft)
Evaluation criteria	ISO 13491	Banking — Secure cryptographic devices (retail) —
		Part 1: Concepts, requirements and evaluation methods
		Part 2: Security compliance checklists for devices used in magnetic stripe card systems
	ISO/IEC 15408	Information technology — Security techniques — Evaluation criteria for IT security —
		Part 1: Introduction and general model
		Part 2: Security functional requirements
		Part 3: Security assurance requirements
	ANSI X9.66	Cryptographic device security
	ANSI X9.74	Conformance testing for certificate path processing
a To be published.		

Table 6 —	- Accountability	and audit
	Accountability	and addit

#### 2.8 Interoperability

For the financial industry, interoperability is becoming an important issue both in the wholesale as well as in the retail environment.

Mechanisms used for interoperability are data element, protocol and interface standards. It should be noted, however, that interoperability is a much broader issue than the existence of standards alone.

What is required	What is available	Title/Description
Interoperability EMV2000 Integrated circuit card specification for payment system		Integrated circuit card specification for payment systems
		Book 1: Application independent icc to terminal interface requirements
		Book 2: Security and key management
		Book 3: Application specification
		Book 4: Cardholder, attendant, and acquirer interface requirements
	SET	Secure Electronic Transaction Specification
		Book 1: Business Description
		Book 2: Programmer's Guide
		Book 3: Formal Protocol Definition
Data element	ISO 9362	Banking — Banking telecommunication messages — Bank identifier codes
	ISO 13616	Banking and related financial services — International Bank Account Number (IBAN)
Protocol	ISO 7064 <sup>a</sup>	Information technology — Security techniques — Data processing — Check character systems
	ISO 8583	Financial transaction card originated messages — Interchange message specifications —
		Part 1: Messages, data elements and code values <sup>a</sup>
		Part 2: Application and registration procedures for Institution Identification Codes (IIC)
		Part 3: Maintenance procedures for messages, data elements and code values <sup>a</sup>
	ISO 9992	Financial transaction cards — Messages between the integrated circuit card and the card accepting device —
		Part 1: Concepts and structures
		Part 2: Functions, messages (commands and responses), data elements and structures
	ISO 15668	Banking — Secure file transfer (retail)
Interface	ISO 7813:2001	Identification cards — Financial transaction cards
<sup>a</sup> To be published.		

Table 7 — Interoperability

#### 2.9 Security management

The security measures used by financial institutions have to be managed. Some general standards in the area of key management and certificate management are required to ensure a basic minimum level of security.

What is required	What is available	Title/Description	
Security	ISO/IEC TR 13335	Information technology — Guidelines for the management of IT Security —	
management		Part 1: Concepts and models for IT Security	
		Part 2: Managing and planning IT Security	
		Part 3: Techniques for the management of IT Security	
		Part 4: Selection of safeguards	
		Part 5: Management guidance on network security	
	ISO/TR 13569	Banking and related financial services — Information security guidelines	
	ISO/IEC 15443 <sup>a</sup>	Information technology — Security techniques — A framework for IT security assurance	
	ISO/IEC 15816	Information technology — Security techniques — Security information objects for access control	
	ISO/IEC 15947 <sup>a</sup>	Information technology — Security techniques — IT intrusion detection framework	
	ANSI X9.41	Security Services Management for the Financial Services Industry	
	BS 7799	Information Security Management	
	ECBS TR 406	Guideline on Algorithm Usage and Key Management	
Key management	ISO 8732	Banking — Key management (wholesale)	
	ISO 11568	Banking — Key management (retail) —	
		Part 1: Introduction to key management	
		Part 2: Key management techniques for symmetric ciphers	
		Part 3: Key life cycle for symmetric ciphers	
		Part 4: Key management techniques using public key cryptosystems	
		Part 5: Key life cycle for public key cryptosystems	
		Part 6: Key management schemes	
	ISO/IEC 11770	Information technology — Security techniques — Key management	
		Part 1: Framework	
		Part 2: Mechanisms using symmetric techniques	
		Part 3: Mechanisms using asymmetric techniques	

Table 8 — Securit	y management
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#### Table 8 (continued)

What is required	What is available	Title/Description
Key management	ISO 13492	Banking — Key management related data element (retail)
	ANSI X9.42-2001	Public Key Cryptography for the Financial Services Industry: Agreement of Symmetric Keys Using Discrete Logarithm Cryptography
	ANSI X9.44-2000	Key Establishment Using Factoring-Based Public Key Cryptography for the Financial Services Industry (draft)
	ANSI X9.63-2001	Public Key Cryptography for the Financial Services Industry, Key Agreement and Key Transport Using Elliptic Curve Cryptography
	ANSI X9.70	Management of Symmetric Keys Using Public Key Algorithms
	ECBS TR 405	Key Recovery in Financial Systems
Certificate	ISO 15782	Banking — Certificate management —
management		Part 1: Public Key Certificates <sup>a</sup>
		Part 2: Certificate extensions
	ANSI X9.57-1997	Public Key Cryptography for the Financial Services Industry: Certificate Management
	ANSI X9.79-2001	Public Key Infrastructure (PKI) Practices and Policy Framework
	ECBS TR 402-1997	Certification Authorities (version 2)
	IEFT RFC 2527:1999	Internet X.509 Public Key Infrastructure Certificate and CRL Framework
Trusted third party management	ISO/IEC TR 14516	Information technology — Security techniques — Guidelines on the use and management of Trusted Third Party services
	ISO/IEC 15945	Information technology — Security techniques — Specification of TTP services to support the application of digital signatures
<sup>a</sup> To be published.		

#### 2.10 Cryptographic algorithms

The security measures used by financial institutions are mostly based on cryptographic techniques. For reasons of interoperability and basic security levels, some general standards in the area of cryptography are required.

What is required	What is available	Title/Description
General	ISO/IEC 9979	Information technology — Security techniques — Procedures for the registration of cryptographic algorithms
	ANSI X9.82 <sup>a</sup>	Random Bit Generation
	ANSI X9.80-2001	Prime Number Generation
	ANSI TR 9	Abstract syntax notation & encoding rules for financial industry standards
Symmetric	ISO 8372	Information processing — Modes of operation for a 64-bit block cipher algorithm
	ISO/IEC 10116	Information technology — Security techniques — Modes of operation for an n-bit block cipher
	ANSI X9.52-1998	Triple Data Encryption Algorithm Modes of Operation
	ANSI X9 TG-19	Modes of Operation Validation System for Triple Data Encryption Algorithm
	FIPS PUB 197	Advanced Encryption Standard
Asymmetric	ANSI X9.30-1	Public Key Cryptography for the Financial Services Industry: Part 1 The Digital Signature Algorithm
	ANSI X9.31	Digital Signature Using Reversible Public Key Cryptography
	ANSI X9.76	Partial Key Refreshing Mechanism for Threshold Digital Signatures
Elliptic curve	ISO/IEC 15946	Information technology — Security techniques — Cryptographic techniques based on elliptic curves —
		Part 1: General
		Part 2: Digital signatures
		Part 3: Key establishment
		Part 4: Digital signatures giving message recovery <sup>a</sup>
	ANSI X9 TG-17	Technical Guideline on Elliptic Curve Arithmetic
	ANSI X9.62-1998	Public Key Cryptography for the Financial Services Industry: The Elliptic Curve Digital Signature Algorithm (ECDSA)
	ANSI X9.63	Public Key Cryptography for the Financial Services Industry: Key Agreement and Key Transport using Elliptic Curve Cryptography
<sup>a</sup> To be published.		

Table 9 -	— Cryptog	raphic al	aorithms
	Oryprog	nupriic ui	gonums

#### 3 Open issues

Table 10 summarizes those items from the various tables in clause 2 given in the "What is required" column for which the "What is available" column gives either nothing or no available ISO standard.

What is required	What is available	Additional remarks		
Pass-phrases	Unavailable			
Biometrics	Unavailable	See X9.84-2001 (ISO NWI proposed)		
Certificates	No ISO standard available	ANSI X9.79 standards available (ISO NWI proposed)		
Public key infrastructure (PKI)	No ISO standard available	ANSI X9.79 standards available (ISO NWI proposed)		
Back-up	Unavailable			
Disaster recovery	No ISO standard available	NIST Special Publication (draft) available		
Interoperability	No ISO standard available			
Asymmetric algorithms	No ISO standard available	ANSI X9 standards available		

Table 10	- Summary	of	unavailability
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#### Annex A

(informative)

#### **Complementary information**

Further details concerning the standards mentioned in this document can be obtained from the following sources.

International Organization for Standardization Central Secretariat Case postale 56 CH-1211 Genève 20 Switzerland Tel: +41 22 749 0111 Fax: +41 22 733 3430 E-mail: clivio@iso.org

International Organization for Standardization ISO/TC 68 Secretariat c/o American Bankers Association 1120 Connecticut Avenue, NW Washington, D.C. 20036 United States of America Tel: +1 202 663 5284 Fax: +1 202 828 4540 E-mail: cfuller@aba.com

American National Standards Institute ASC X9 Secretariat c/o American Bankers Association 1120 Connecticut Avenue, NW Washington, D.C. 20036 United States of America Tel: +1 202 663 5284 Fax: +1 202 828 4540 E-mail: cfuller@aba.com

European Committee for Banking Standards Secretary General Avenue de Tervueren 12 B-1040 Brussels Belgium Tel: +32 2 733 3533 Fax: +32 2 736 4988 E-mail: ecbs@ecbs.org

## Bibliography

[1] ISO/IEC TR 13335 (all parts), Information technology — Guidelines for the management of IT Security —

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